



**Maestro Version
5.3.022 to 5.3.028
Release Summary Notes**



Front Desk

Description	Available in Version	Incident #	Global System Option #
Batch Rate Change Screen – Selection criteria Name Change The selection criteria to change the “Rate on Inhouse reservations” has been renamed to ‘Include Today’s Inhouse Arrivals’ to better clarify that only the Inhouse reservations that arrived on the current date (with no posted room revenue) will be included in the batch rate change process.	5.3.022	69850	
Current Status Screen - Unreleased Group Block rooms display in Color The unreleased Group Room block Field on the Current Status screen now shows in yellow before the default arrival time and in red after the default arrival time to provide a better visual indicator for users.	5.3.022	94471	
Email Confirmation – New Markers for Building Code & Description New markers for Building Code and Description are now available for e-Confirmations.	5.3.022	141199	
Rapid Check-in Screen – Cursor Placement The cursor now defaults to Building field when first opening the Rapid Check-In screen.	5.3.024	141454	
Dynamic Package Templates in FD Maintenance– New details access When adding a Dynamic package template to a Rate Type, from the Associated Package Template screen, user can now either use Window > Drill Down option or F5, and Dynamic Package Template screen with details will be shown.	5.3.026	141159	
VIP and Do Not Move Reservations Color coded on Group Rooming List Screen VIP and Do Not Move have been added as color coded indicators to the Group Rooming List screen. The Legend is located on the bottom left of the screen. To have VIP and Do Not Move colors configured, please contact support.	5.3.026	137285	
Room Type Space Chart & Quick Avail – More Room Type Display When Global System Option 603 is set to a Y, the following screens will display additional lines of room type inventory; 1) The Room Type Space Chart will show 13 lines instead of 10 2) The Quick Availability will show 15 lines instead of 10. Setup is also required within the Order of Reservation Screens to setup the new Quick Availability screen. Please contact our Support Team for assistance.	5.3.028	144336	603

Front Desk & Guest Services Reporting

Description	Available in Version	Incident #	Global System Option #
Group Roster – Person Category Reporting Found in FD > Reports > Group Reports > Group Roster. Extra Person Categories will display separate columns for the first four configured categories. Any further extra person categories configured will be summed together and reported as other “Oth” as the last	5.3.026	142435	



column.			
New Crystal Report - Departing Rooms by Room Type A new crystal report is available providing a count by room type of departures, by day, with period run totals. Please contact Support to have this new report installed.	5.3		

Timeshare/Condo Management

Description	Available in Version	Incident #	Global System Option #
Bulk Owner Postings – Posting Taxes A correction was made to Bulk Owner Postings to post all applicable taxes.	5.3.022	138280	

Work Order Management

Description	Available in Version	Incident #	Global System Option #
Work Order Search – Results Display When searching Work Orders, the results now display the most recent Work Orders by showing the Last Page or End of the list and allowing the user to Page Up to review older Work Orders.	5.3.027	144180	
New Warranties/Warnings Report The new Warranties/Warnings report is located under Reports menu within Work Order Management or under Text menu within Work Order Management Maintenance. This report provides a summary of details for all Warranties and / or Warnings associated with units. Only units with assigned Warranties or Warnings will be displayed on this report.	5.3.027	144181	
New Markers for Work Order Forms– Building Description and Problem Description Markers are now available to include on Work Order Forms: <ol style="list-style-type: none"> 1) The Building Description <building_name> under the Form Source for AREA. 2) The Problem Type Description <problem_name> will print the full description of the problem type when entered under Form Source HEAD. Please contact Support to have these included on Work Order Forms	5.3.027	144185	
Modifying Text – All Status The Problem Text and Owner Text can now be modified regardless of the status of the Work Order.	5.3.027	144300	
Copying Work Order Template Text Global System Option 602 will control whether the Work Order Template text will be copied to the Problem Text or Owner Text on Work Orders. When the option is set to blank or N, the Work Order Template text will be copied to Problem Text. When the option set to Y, the Work Order Template text will be copied to Owner Text.	5.3.027	144301	602



Spa Services

Description	Available in Version	Incident #	Global System Option #
Folio Text Adjustment – Settlement Screen Total Display When a user has modified Folio Text associated with a posting, Maestro now compares any text changes and accurately updates the Text and Folio Balance when text changes have been completed. In previous versions, text changes were affected the Total due in the Spa Settlement screen.	5.3.022	137610	
Spa Receipt – VAT & Inclusive Tax Display VAT & Inclusive Tax now prints on the receipt when printed prior to booking charges being posted.	5.3.022	138851	
Service Room Block Screen – Day of Week Ensured that Block Service Room screen checks the valid day of week correctly when a Block is used.	5.3.022	139615	
Copy Rate Fix – First Day of Week and Rates by Time of Day The Copy Rate feature now compares the day of Week noted as the First Day when copying a Rate. The Copy now also ensures that the rates are accurately copied based on time of day.	5.3.023	140882	
Block Screen – Block Reason Field Look Up and Validation The Block Reason Screen now allows the user to use the Look Up (F8) to search for only valid Block Reasons. Users can no longer over key this field with a value that is not contained within the Block Reason List.	5.3.023	141746	
New Feature Creating Spa/Facilities Bookings from Guest Spa/Facility Space Chart Users can create new bookings directly from the Guest Spa / Facility Space Chart. When the Create (F6) option is used from the Spa Row on the Space Chart, Spa Availability will be displayed. When the Create (F6) option is used from the Facility Row, facility availability will be displayed.	5.3.023	130073	
Service Report – New Fields New Fields have been added to the Service Report to show the total number of bookings and total revenue for each Service Type. A report Grand Total for the number of bookings and total revenue has also been added.	5.3.025	137390	
Spa Booking – A/R Billing Client no longer required Bookings can now be created with no default A/R account attached. All daily transactions will be posted to the spa module.	5.3.025	142775	
AR Client Lookup on Spa Booking – Only Active Clients Displayed When looking up AR clients in the Post To field of a Spa booking, only active AR accounts are now displayed.	5.3.025	142827	
Gender Preference Conflict – New Dialogue Box When a provider has been assigned to a booking and then a gender preference has been assigned, if the gender preference does not match the provider gender, a message will display to remind the user to choose the appropriate provider based on the preference noted. If the provider gender and gender preference are matching, no message will be displayed. For this message to display, provider genders must be assigned to the	5.3.026	130902/ 141587	



Service Provider Master within Spa and Activities Maintenance.			
New Source Modules for CM The Source Module for CM has been split to the following new source modules: 1) MM – Member 2) SP – Spa Services 3) SF – Facilities 4) SS – Shuttle 5) SA – Alternate Inventory	5.3.027	144084	
Spa & Activities Folio Look Up Screen - Facility and Shuttle Modules Now Included Under the Inquiry menu option > Spa & Activities Folios. By changing the Module (F8 look up) users can monitor payments, charges and balances for all folios for Spa, Facilities, Alternate Inventory and Shuttle. Folio's can also be paid from this screen, (F5).	5.3.028	144726	

Membership

Description	Available in Version	Incident #	Global System Option #
Changes to Member Statement New options have been added to the Spa Maintenance > Setup > System Options screen, to provide the following configuration options: 1) Control the way that negative numbers are displayed on the Member Statement. Options are '\$\$\$' or '-\$\$\$' . 2) Control the Date Display format for postings on the Member Statement. Options to choose from are Month DD, YYYY or DD-Mon-YYYY.	5.3.022	140787	
Emailing Member Statements - Allow CC and BCC In Global Maintenance > Mail > Email Names Maintenance, Member Statements can be CC and or BCC to an internal email address.	5.3.025	142689	
Overriding Default Folio Type – New Authorized Function A new Authorized Function can be assigned to a Clerk Code, called CM15 to allow a user to override the default Folio Type assigned to Members.	5.3.026	143151	
Member Statements – Options to Print Receipts or Suppress Receipt Distribution. Global System option 582 will include Receipts on Member Statements. Global System Option 601 will suppress receipt distribution details on Member Statements.	5.3.026	143279	582 & 601

Facilities Management

Description	Available in Version	Incident #	Global System Option #
Facilities Gratuities Report – Facility Type and Code Display	5.3.026	143146	



The selected Facility Type and Facility Code now print accurately on the Facilities Gratuities Report.			
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Retail Point of Sale

Description	Available in Version	Incident #	Global System Option #
POS Entry Screen – Navigating with a Mouse Maestro now ensures that a new line number is generated correctly when the mouse is used to move the cursor to a new line within the POS Entry screen. In previous versions, a line was generated without a line number which prevented processing the transaction.	5.3.023	138386	
POS Settlement Screen – Credit Card Payment Less than Total Maestro now displays a dialogue box which notifies the user that the amount of the Credit Card Payment (the Amount Tendered) is less than the total due. The Total Due field is updated to reflect the remaining balance after the credit card payment has been applied and the cursor is now positioned on the Tender Type field allowing the user to complete the sale with a second Tender Method.	5.3.024	141208	
Charging a Gift Card to a Member, Owner or AR Account The Load Cash screen now automatically displays when a Gift Card sale is charged to a Maestro Member, Owner or AR Account.	5.3.026	143943	

Sales & Catering

Description	Available in Version	Incident #	Global System Option #
Deleting Message After They are Read Users will now be asked “Mark Message as Done?” when they leave a read message. In previous versions, Maestro would ask “Mark the message as read and delete?” The More Messages screen and the Dashboard have been enhanced to no longer show messages that are “read” if they have not been marked as “Keep after Read”.	5.3.022	92111	
Guaranteed Adults – Mandatory Field Global System Option # 598 has been create to enforce the entry of the Guaranteed Adults field on a Booking. When this system option is set to Y, the Guaranteed Number of Adults must be filled in on the main Booking screen.	5.3.025	143024	598

ResWave

Description	Available in Version	Incident #	Global System Option #
Ability to suggest sell pre & post stay dates on ResWave ResWave now supports the ability to display and book shoulder dates, or pre and post stay dates. Allowing you to suggest sell pre-arrival or post stay dates. With both same rate or a default rate, should the same rate be no longer be available	5.3.022	126786	
Company Name Truncated when using Promo Code When an online reservation is made using a promo code, the company name associated with the promo code is no longer truncated when the reservation is made in Maestro.	5.3.024	142441	

Interfaces

Description	Available in Version	Incident #	Global System Option #
Genomi Interface – Tax Handling / Check In Messages The following enhancements have been made to the Maestro Genomi Interface <ol style="list-style-type: none"> 1) Taxes sent from a third party interface will look for Maestro posting codes and post taxes as per tax code assigned to posting code. 2) A new check-in message is now sent to a third party interface when 'Restrict Phone' is applied from Switchboard screen 	5.3.023	141392	
Konami Points – Points Redemption Removed "Do you want to swipe card?" dialog box when redeeming Konami points.	5.3.026	143706	

Maestro Direct eLearning

Description	Available in Version	Incident #	Global System Option #
Analytics - New Tutorials <ol style="list-style-type: none"> 1) Marketing v2 Analytics Tutorial 2) Spa Services Analytics Tutorial 	5.3.028		

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